



Crisis Intervention Program (CIP)

CRISIS HEATING / COOLING ASSISTANCE

- Assists individuals and families who are experiencing a heating or cooling related crisis.
- Phone interview is required.
- Applicants must have a disconnect or final notice or have no primary source of heating or cooling and must have a health related or life-threatening emergency to potentially qualify under this program.
- CIP payments are paid directly to the heating or cooling provider.

BASIC ELIGIBILITY CRITERIA:

- Have at least one US citizen or non-citizen who meets eligibility criteria.
- Be income eligible.
- Have an energy related crisis.
- Have a utility statement showing how much is owed to alleviate the crisis.
- Be a Buncombe County resident.

HOW TO APPLY

- **Online:**
[www.https://epass.nc.gov/](https://epass.nc.gov/)
- **In person or Mail to:**
Eblen Charities
50 Westgate Parkway
Asheville NC 28806
- **Email:**
info@eblencharities.org

PROGRAM INFORMATION



The Crisis Intervention Program (CIP) is a Federally funded program that assists individuals and families who are experiencing a heating or cooling related crisis. Each household will be evaluated on a case-by-case basis to determine if there is a heating or cooling crisis.